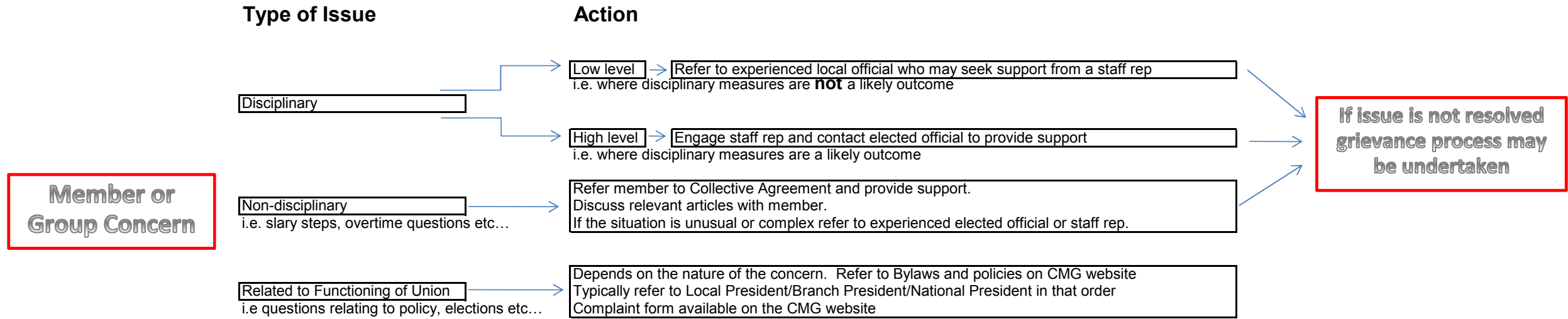


Quickview Guide to Addressing Member Concerns for Elected Officials



This flowchart is meant to be a general approach to handling member or groups of members concerns.
 At anytime a member has a right to seek assistance from a staff rep or the National or Branch President.
 If there is a doubt as to what type of situation you are handling seek help from a staff representative